Customer Service
Your Challenge Our Solution

evatec process systems

Retrofits

Enhanced Capabilities

Your tool runs well, but your product roadmap asks for more? We bring proven upgrades from our latest tool generation to your installed tool, so it keeps pace with your requirements.

Your need

Do you find yourself answering yes to any of these?

- Your products need a process, material or substrate your tool cannot handle today.
- Throughput or process performance falls behind newer tools in your fab.
- You need new capabilities, but a new tool is hard to justify.

Our service

Enhanced Capabilities are upgrades developed by Evatec for your platform, covering hardware and software functions. We review your tool configuration and goals, recommend the upgrades that fit and supply them as complete kits with parts, documentation and any required software update. Installation and functional test are carried out on-site by a qualified Evatec Field Service Engineer. Your bill of materials is updated, so the new parts appear in your spare parts catalog.

You receive an upgraded tool with warranty on the new parts and a clear record of what changed.

Your benefit

- Add new capabilities without investing in a new tool.
- Increase output and process performance of your installed base.
- Rely on upgrades proven on current Evatec platforms.
- Plan the upgrade around your production, in one scheduled stop.

Want to know more?

Enhanced Capabilities work well on their own and even better combined with a Health Check to define the right upgrade path, Application Support to tune your process after the upgrade or Process Training for your team.

Talk to us about what fits your fab.

Scan to watch the Retrofits & Upgrades video or visit the service portal on our website.

www.evatecnet.com
Or contact us directly: **cs.global@evatecnet.com**
or reach out to your local Evatec sales and service office.

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