

Customer Service Lifetime Partnership

Spare Parts | Support | Training | Retrofit





Parts and consumables kit

Using original spare parts and consumables helps ensure high performance of your production tool. We manage and deliver them for you in packages based specifically on your needs including materials and targets.

Your need	 Depending upon your situation you may face one of the following needs: Do you have a new tool and need to make sure that you don't run out of critical Spare Parts (SP) and consumables? Do you want to be sure that you can replace critical SP at any time and under any circumstances? Do you want to be sure that your production process runs on a consistently high quality level? Do you want to reduce risk of any unplanned interruptions in your Supply Chain Process?
Our service	The recommended SP list including consumables forms the basis or our service. Together with our specialists you define the packages you need. That depends on the tool, its phase of life and your requirements regarding the production process. e.g which are for you the most critical SP and what are the consumables that you use most? Our service comprises the following 4 steps: Define tool specific SP & consumable package based on SP list (Evatec / customer) Define delivery plan of packages (Evatec / customer) Delivery of packages Constant review if packages meets customer requirements
Your benefit	You will always be equipped with the SP and consumables you need – the right ones and in a sufficient quantity. Our "Parts & consumable Kit" gives you the following benefits: Minimizing downtime due to immediate access to critical and often used SP High quality in production by using original consumables Economic benefit due to volume discount on SP and consumables depending on your choice of the package
Want to know more?	We offer the Parts & consumable kit as a stand-alone service or together with other services of your choice. According to our experience it makes sense to combine this service with a Preventive maintenance program. Parts & consumable kits are often recommended following the findings of a Health check analysis. Send an email to our global service office at cs.global@evatecnet.com or contact your local sales and service office at https://evatecnet.com/about-us/sales-service/