

Customer Service Lifetime Partnership

Spare Parts | Support | Training | Retrofit





Health check

What's the status of your tool? Does the lifecycle of the tool fit your fab? Any maintenance to do? We do a full visual and functional tool check with our experts on-site, regularly or whenever you wish.

Your need	 Do you find yourself answering one of the following questions with a yes? Do you want to find possibilities to improve the performance of your tools? Do you want to know if your tools are still up to date? Are you planning investments in your production processes and want to know if it makes sense to retrofit your tools?
Our service	Then we can help you with the "Health check". It's a periodic tool check with recommendations for maintenance, Spare parts and Retrofits/Upgrades We check the tool's condition and inform you what kind of improvements can be achieved Every Health check is performed by a professional Evatec Field Service Engineer The following elements characterize the service all based on a checklist designed for your tool: Visual inspection on site Functional control on site Condition control on site Software check As a result you will have a report with recommendations: Service report with condition assessment per tool Comparative evaluation Recommendations for maintenance, repair, Spare parts, obsolete components and Upgrades / Retrofits



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Your benefit	You benefit from: Minimizing unexpected tool down due to complete inspection and functional control Maximizing monetary planning reliability On site experience of qualified Service Technician Improvement of up time & tool performance Additional capability, extended tool working lifetime
Want to know more?	We offer Health check as a stand-alone service or together with other services of your choice. This service can be part of or follow and/or a yearly maintenance plan (eg. Preventive maintenance) and/or Trainings . Send an email to our global service office at cs.global@evatecnet.com or contact your local sales and service office at https://evatecnet.com/about-us/sales-service/