Customer Service
Your Challenge Our Solution

evatec process systems

Retrofits

Customized Retrofits

Your requirement goes beyond what any existing upgrade covers? We engineer a retrofit around your specific need and integrate it into your installed tool.

Your need

Do you find yourself answering yes to any of these?

- Your application needs a function or configuration no existing upgrade offers.
- A recurring limitation on your tool needs a solution beyond standard repair or upgrade.
- Your site has specific requirements the standard tool design does not meet.

Our service

Customized Retrofits are engineered by Evatec for your specific tool and application, on a project basis. We start with a free feasibility review of your requirement, then agree solution, scope and timeline with you before engineering begins. Our engineers design the retrofit and supply it with parts, documentation and any required software update. A qualified Evatec Field Service Engineer installs, commissions and tests it on-site. Your bill of materials is updated, so the new parts appear in your spare parts catalog.

You receive a solution built for your requirement, with warranty on the new parts and a clear record of what changed.

Your benefit

- Solve requirements that no existing upgrade covers.
- Keep the tool you know and adapt it to new demands.
- Work with the engineers who designed your platform.
- Know scope, cost and timeline before engineering starts.

Want to know more?

Customized Retrofits work well on their own and even better combined with a Health Check to confirm your tool's condition before the project, Ramp-Up Support to bring the modified tool back to stable production or Customized Training for your team.

Talk to us about what fits your fab.

Scan to watch the Retrofits & Upgrades video or visit the service portal on our website.

www.evatecnet.com
Or contact us directly: **cs.global@evatecnet.com**
or reach out to your local Evatec sales and service office.

Evatec AG Hauptstrasse 1a, CH-9477 Trübbach, Switzerland
Tel: +41 81 403 80 00 | Email: info@evatecnet.com | www.evatecnet.com

Product descriptions, photos and data are supplied within the brochure for general information only and may be superseded by any data contained within Evatec quotations, manuals or specifications.
Edition 2: November 2026