



Spare Parts



Exchange Program

Our Exchange Program provides a fast and cost-effective solution for replacing faulty parts with reconditioned units. With immediate availability and fixed pricing, it helps keep your production running smoothly while faulty parts are repaired.

Your need	<p>Depending on your individual situation you may face one of the following needs:</p> <ul style="list-style-type: none"> Unplanned equipment breakdowns: Your production line is halted, and you need a fast solution to minimize downtime. Cost control: You are looking for cost-effective options to keep your operations running without overspending on new parts or equipment. Resource optimization: You need to free up your personnel from managing unexpected repairs so they can focus on core tasks.
Our service	<p>We offer flexible solutions for both part replacement and repair to ensure your operations run smoothly. Our focus is on minimizing downtime and providing cost-effective alternatives through our Exchange Program, while still offering traditional repair options.</p> <p>What does it include?</p> <ul style="list-style-type: none"> Priority on exchange service: Get immediate access to reconditioned parts from our stock, allowing your production to continue without waiting for repairs. Once you receive the exchange unit, you send us your faulty part for repair. Cost-effective repair options: While repairs take longer, they offer a more customized, potentially lower-cost solution, as the service is tailored to the condition of your equipment. Sustainable resource management: Both repair and exchange services contribute to sustainable practices by refurbishing and reusing components. Fixed pricing for exchange parts: Exchange parts come with a fixed, lower price, with the convenience of returning your repairable unit within 30 days.
Your benefit	<p>By choosing our Repair Service or Exchange Program, you gain a fast, efficient, and cost-effective solution tailored to minimize downtime and maximize operational efficiency.</p> <ul style="list-style-type: none"> Reduced costs: Save money with cost-effective repairs and lower-priced reconditioned parts. Minimized downtime: Keep your production running smoothly with quick part availability and faster repair turnaround. Sustainable practices: Support eco-friendly operations by opting for refurbished components that reduce waste and conserve resources.
Want to know more?	<p>We offer the Exchange Program as a stand-alone service or together with other services of your choice. Contact your local Service Technician or contact us on cs.global@evatecnet.com.</p>