Customer Service
Your Challenge Our Solution

evatec process systems

Support

Preventive Maintenance

Is your maintenance still keeping up with your production plan or are you reacting to failures instead of preventing them? We design a maintenance plan for your tool and carry it out with you.

Your need

Do you find yourself answering yes to any of these?

- Are unplanned stops still interrupting your production plan?
- Does maintenance happen when something breaks, rather than when you planned it?
- With several tools in the fab, is the maintenance timing getting hard to control?

Our service

With a regular, yearly Preventive Maintenance program you get the maximum out of every tool. We first develop a maintenance plan specific to your tool and your production situation, then carry it out at the agreed intervals.

Every intervention is performed on-site by a qualified Evatec Field Service Engineer, following the maintenance plan agreed with you. The service covers the planned maintenance work and the reporting. Spare parts and consumables are not included. You receive a maintenance report after each intervention, documenting the work performed and what to watch before the next one.

Your benefit

- Move maintenance from reaction to plan – we establish the baseline for your tools together.
- Prevent costly tool failures before they stop your production.
- Keep process quality consistent over the full tool lifetime.
- Plan maintenance across your whole fleet instead of reacting to breakdowns.

Want to know more?

Preventive Maintenance works well on its own and even better combined with a Health Check as the starting point, Spare Parts Kits to cover the parts needed or Level 3 Training for your own team.

Talk to us about what fits your fab.

www.evatecnet.com
Or contact us directly: **cs.global@evatecnet.com**
or reach out to your local Evatec sales and service office.

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