Customer Service
Your Challenge Our Solution

evatec process systems

Support

Health Check

Do you know what condition your tool is really in, and what it will need next? Our Field Service Engineers check it on-site and give you a clear picture to plan from.

Your need

Do you find yourself answering yes to any of these?

- Has your tool's performance started to slip, without a clear cause?
- Are you unsure which parts on your tool are becoming obsolete?
- Planning a new investment, and unsure whether to maintain, retrofit, or replace?

Our service

Health Check gives you a clear view of your tool's condition, obsolescence risks and functional status. It is performed on-site by a qualified Evatec Field Service Engineer, following a checklist tailored to your tool:

- ✓ Visual inspection of connections, fittings and water or oil leaks
- ✓ Functional check
- ✓ Condition check, including checks in the tool's user interface
- ✓ Software check

Plan for around one day per tool, depending on tool complexity. The tool must be out of production during the tests. Health Check is available as a one-off service or as an option within a service contract, for all tools Evatec still supports, in or out of warranty.

You receive a service report with a condition assessment per tool and concrete recommendations for maintenance, spare parts, obsolete components and retrofits. Any resulting work is quoted separately.

Your benefit

- Minimize unexpected downtime. Find developing issues early and act before they stop production.
- Plan budgets and investments with confidence, based on a clear picture of your tool's condition.
- Address obsolete parts on your schedule, before a failure forces the decision.
- Extend tool lifetime by acting on the right recommendations at the right time.

Want to know more?

Health Check works well on its own and even better as the starting point for Preventive Maintenance, ahead of a Tool Relocation, or as the basis for a Retrofit decision.

Talk to us about what fits your fab.

www.evatecnet.com
Or contact us directly: **cs.global@evatecnet.com**
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