Customer Service
Your Challenge Our Solution

evatec process systems

Support

XPERIENCE Simulator

Do you want to train operators without taking your tool out of production? Or test software and recipes before they reach the fab? We bring your Evatec system to the desktop.

Your need

Do you find yourself answering yes to any of these?

- New operators can only learn on the tool, so training competes directly with production time.
- Recipe work and software checks have to wait until a tool is free.
- Your host system can only be tested against the real equipment, late in the project.

Our service

The XPERIENCE Simulator runs your specific equipment software on a standard PC, so your team works with the same user interface and the same functions they see on the tool. It is offered as a standalone service for our latest generation of sputter and evaporator tools, set up by Evatec to match your system configuration.

- ✓ Simulator licenses and software
- ✓ Configuration to your equipment software
- ✓ Installation instructions
- ✓ Service and support

You receive a working desktop version of your own tool, available 24/7, with no network or internet connection required and no ongoing maintenance cost.

Your benefit

- Keep your tool in production while your team trains, on-site or off-site.
- Let operators make mistakes safely, before they cost wafers or downtime.
- Develop recipes and verify software updates without booking tool time.
- Prove SECS/GEM host communication early, so integration is ready before ramp-up.

Want to know more?

The XPERIENCE Simulator works well on its own and even better combined with Level 1 & 2 Training, Customized Training or as preparation ahead of Ramp-Up Support.

Talk to us about what fits your fab.

www.evatecnet.com
Or contact us directly: **cs.global@evatecnet.com**
or reach out to your local Evatec sales and service office.

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