

## Customer Service Lifetime Partnership

Spare Parts | Support | Training | Retrofit





## **Spare Part Kit**

Using original spare parts and consumables helps ensure high performance of your production tool. We manage and deliver them for you in packages based specifically on your needs including materials and targets.

Your need	<ul> <li>Depending on your individual situation, you may face one of the following needs:</li> <li>You have a new tool and want to make sure that you have the right Spare Parts (SP) for the start?</li> <li>You want to make sure that you are not running out of critical SP and Consumables during production?</li> <li>Your tool is out of warranty, and you want to make sure to have the correct SP onsite to run the tool safe in the coming years?</li> <li>You are planning maintenance and like to make sure you have all requested SP available?</li> <li>You do not want to have any interruptions in your Supply Chain Process?</li> </ul>
Our service	The Spare Parts list including the Consumables forms the basis of our service. Together with our specialists you are defining the packages that perfectly fits your need.  Depending on the tool, the phase of life of your tool and your requirements regarding the production process, other parts might be important.  Which kit does fit your needs?
	<ul> <li>This is how we define your kit (Evatec together with customer):</li> <li>Analyse/ Discuss your specific situation and your requirements</li> <li>Define the spare part kit based on the spare part list</li> <li>Set delivery plan of packages</li> <li>Constant review of packages to ensure they meet customer requirements</li> </ul>
Your benefit	Always equipped with the SP and Consumables you need – the right ones and in a sufficient quantity. "Spare Part Kit" gives you the following benefits:  • Avoiding downtime due to immediate access to critical and often used Spare Parts  • High quality in production because of using original Consumables  • Economic benefit due to volume discount on Spare Parts and Consumables depending on your choice of the package
Want to know more?	We offer the <b>Spare Part Kit</b> stand alone or together with other services of your choice or integrated in a new tool offer. According to our experience it makes sense to combine this service with a <b>Preventive Maintenance</b> program. <b>Spare Part Kits</b> are often the result of the findings of a <b>Health Check</b> analysis.  Send an email to our global service office at <a href="mailto:cs.global@evatecnet.com">cs.global@evatecnet.com</a> or contact your local sales and service office at <a href="mailto:https://evatecnet.com/about-us/sales-service/">https://evatecnet.com/about-us/sales-service/</a> .